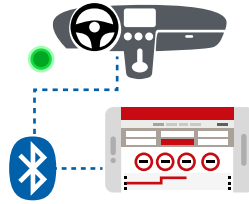




# DOT REFERENCE CARD

## MAX ELD

The MAX ELD device plugs into the diagnostic port in a vehicle and is integrally synchronised with the engine. The ELD automatically records driving time and connects the MAX ELD App on a mobile device via Bluetooth®.



**MAX ELD is approved and officially registered with the FMCSA.**

MAX ELD is approved and officially registered with the FMCSA. All versions of MAX ELD can be found by visiting the government site: <https://eld.fmcsa.dot.gov/List> Enter keywords "MAX ELD"

## DEVICE MALFUNCTION CLEARANCE GUIDE

### MALFUNCTION

#### BLUE LINK (WIRELESS LINK)



**NO LIGHT**

Turn the engine off and check the cable connection

**BLINKING BLUE**

Turn the engine off and restart the tablet;  
Call customer support

#### IOSIX



**NO LIGHT**

Turn the engine off and reconnect the plug

**TABLET SHOWS:  
"SCANNING"**

Call customer support

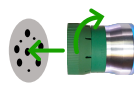
#### PACIFIC TRACK 30



**N/A**

Connect to diagnostic port of vehicle; Log into application and/or call customer support

## IF YOUR TABLET SCREEN DOES NOT LOCK WHILE DRIVING




**Stop the vehicle**

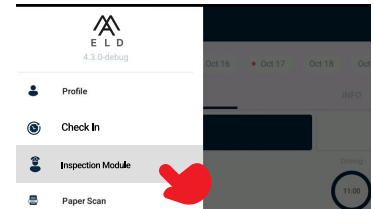
**log out, Restart, log in**

**Reconnect**

Failing to stop the vehicle and assure proper function of ELD device and application will constitute as a DOT violation.

## For Officer LOG Inspections

Tap the "Menu" icon  and Select "Inspection module"



Tap "Begin Inspection" to let an officer view your logs directly from your device

### INSPECTION MODULE

Review logs for previous 7 days+ today

**BEGIN INSPECTION**

Tap "Send Logs" to email a copy of your logs to an officer

### INSPECTION MODULE

Review logs for previous 7 days+ today

**SEND LOGS**

Tap "Send Output File" to submit your ELD output file to the DOT via web services

### INSPECTION MODULE

Review logs for previous 7 days+ today

**SEND OUTPUT FILE**








**FMCSA REQUIRED - KEEP THIS CAB CARD IN YOUR VEHICLE AT ALL TIMES!**








# Attention!

For legal and safety purposes, please refrain from calling your office, customer support line, or safety personnel while driving.

## GETTING STARTED

-  **1 STEP** Hold the power button, generally found on the side of a mobile device, to turn on your tablet/smartphone.
-  **2 STEP** Verify that your device has good **cellular data connection** by checking the cellular signal indicator at the top right corner of the home screen.
-  **3 STEP** Assure that the device is fully charged by checking **the battery level** in the upper right corner of the home screen. We recommend keeping it connected to the charger at all times.
-  **4 STEP** Locate and select the **MAX ELD application** icon from your home screen.
-  **5 STEP** Enter **Username and Password** once prompted to the "Sign In" screen. Reset your password if needed.
-  **6 STEP** Select your truck from the vehicle list once logged in. Press "**Confirm**" when prompted to the "Confirm Vehicle" screen. You have now accessed your logs record.
-  **7 STEP** Your cellular device will connect to the ELD automatically. The status will be shown at the top of the main screen. Once connected to the ELD successfully - please start the engine so the device can recognize the power up event.

## AT THE END OF THIS SHIFT

-  **1 STEP** Switch your duty status to "**Sleeper**" or "**Off Duty**" mode in the "Logs" screen.
  -  **2 STEP** Log out of the app by tapping the "Menu" icon and selecting "**Log Out**" option.
  -  **3 STEP** Always **restart** your device prior to the start of a new shift.
  -  **4 STEP** Complete your required **10-hour break** following each shift in order to meet regulatory requirements.
-  **NOTE:** The system will not count time **shorter than 10 hours** as a full break (ex: 9 hours, 59 minutes and 59 seconds, constitutes as a violation).

For any questions, please contact our Support Team at 888.228.4460 ext.2 or send an email to [support@help24.us](mailto:support@help24.us)

**FMCSA REQUIRED - KEEP THIS CAB CARD IN YOUR VEHICLE AT ALL TIMES!**